Recovering from a Lost Password

Introduction

If a password has been configured for the device but the password has been lost, you can regain Super User access to the device using the following procedure.

Method

Recovery from a lost password requires direct access to the serial port and a system reboot.

1. Start a CLI session over the serial interface to the Ruckus ICX device.
2. Reboot the device.
3. While the system is booting, before the initial system prompt appears, enter b to enter the boot monitor mode. (you may need to tap 'b' much like when you are trying to enter a BIOS with F2 or Delete)
4. Enter **no password** (You cannot abbreviate this command.)
5. Enter **boot** This command causes the device to bypass the system password check.
6. After the console prompt reappears, assign a new password.

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